
SAFETY IN PROGRESS

CORPORATE SHEM

SPECIAL

EDITION

THE HAZARD HOTLINE

The Hazard Hotline is a service that is provided by an outside contractor that manages Northwest Airlines material safety data sheets (MSDS's). On a 24/7 basis, the Hazard Hotline can retrieve a MSDS and get that MSDS to any Northwest Airlines personnel on a timely basis anywhere in our domestic system.

The Hazard Hotline telephone number is:

1-888-677-2380

In the event of a chemical emergency/or situation needing chemical information, please use the above telephone number.

INFORMATION NEEDED BY THE HOTLINE

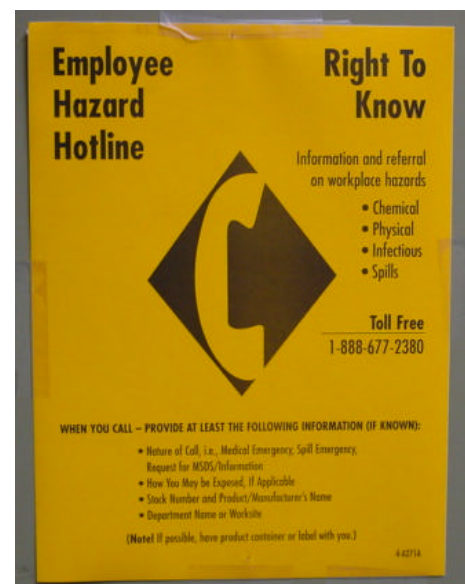
During calls to the Hazard Hotline, provide as much of the following information as possible:

- Nature of call (medical emergency, spill emergency, request for MSDS/information.)
- How employee may have been exposed, if applicable.
- NWA Stock number
- Product/manufacturer's name of chemical(s) and part number
- Department name and location e.g., MSPB, plating shop.
- Your local Fax number
- If possible have a product container or label with you during the call.

HOTLINE LABELS AND POSTERS

- Labels and poster are available from NWA stock. The label (right center) is form number: 4-A421. The poster (right lower) is form number: 4-A271A.
- Refer employees to the correct telephone number when calls to the Hazard Hotline are made.
- Be sure posters and phone stickers are posted.

Phone Sticker



OPR: Corporate SHEM

Poster

If you have any questions or comments on this publication
please contact your respective SHERM specialist.